



SUSTAINABLE TOURISM AND RESPONSIBLE MANAGEMENT POLICY

As the Senior Management of Jiva Beach Resort,

We adopt sustainable tourism as a holistic management approach that protects service quality and guest satisfaction while reducing environmental impacts, supporting employees and the local community, safeguarding natural and cultural values, and managing resources for future generations.

Accordingly, we commit to:

- Complying with **applicable legal and other requirements**; monitoring and continually improving our sustainability performance;
- Using water, energy and other natural resources efficiently, and taking feasible action to reduce waste, greenhouse gas emissions and other environmental impacts;
- Protecting the Resort's natural environment, biodiversity, ecosystems and wildlife, and minimising potentially harmful impacts where practicable;
- Considering quality, safety and operational needs together with **local sourcing, resource efficiency and environmental and social impacts** in procurement;
- Respecting employee rights and providing an inclusive workplace that supports equality, safe working conditions, training, development and career opportunities;
- Supporting local employment, local producers and the regional economy, while considering the potential impacts of our activities on the local community;
- Respecting Fethiye's **natural, historical and cultural heritage**, local culture and traditions, and supporting their protection and promotion;
- Safeguarding the rights and safety of children, persons with disabilities and other vulnerable groups, and adopting a responsible approach to discrimination, abuse and harassment;
- Encouraging guest participation and awareness in our sustainability efforts and using their views, suggestions and feedback to improve our services;
- Informing employees about our sustainability objectives, practices and responsibilities and supporting their active participation;
- Periodically reviewing our sustainability objectives and performance, sharing results with relevant stakeholders and strengthening our **continual improvement approach**.

We hereby commit to these principles.

GENERAL MANAGER

GÖKHAN SARI