



CHILD SAFEGUARDING AND PROTECTION OF VULNERABLE GROUPS POLICY

As the Senior Management of Jiva Beach Resort,

We recognise children as individuals and respect their rights and dignity. We consider protecting children and vulnerable persons who may require additional support from physical, sexual, emotional, psychological or commercial abuse, neglect, exploitation, violence and harassment to be a fundamental responsibility.

Accordingly, we commit to:

- Safeguarding the **best interests and safety of children** and maintaining zero tolerance for child abuse, neglect and exploitation,
- Informing employees about types of child abuse, recognising suspicious situations, appropriate communication and reporting responsibilities, and strengthening their awareness,
- Ensuring that accommodation and accompanying adult information for child guests is checked in accordance with Resort practices and applicable legislation, and that suspicious circumstances are reported to authorised managers,
- Maintaining controlled check-in, check-out and handover processes at the Mini Club and other activities involving children, and conducting activities in a manner appropriate to children's age and safety,
- Ensuring that employees maintain professional and ethical boundaries in their interactions with children and respect children's privacy and personal data,
- Ensuring that, in cases of suspected abuse, neglect or safety risk, employees report what they have observed to authorised units without conducting their own investigation, and that competent authorities are contacted where necessary,
- **Prohibiting unlawful child labour and conducting internship and vocational training programmes in accordance with applicable legal requirements,**
- Ensuring an equal, respectful and non-discriminatory approach towards persons with disabilities, elderly persons, children, individuals with communication or language barriers, and others who may require additional support,
- Supporting, within the capabilities of our Resort, safe and accessible use of our services by vulnerable groups and providing appropriate guidance when needed,
- Continually strengthening a culture of **respect, safety and awareness** for the protection of children and vulnerable groups.

We hereby commit to these principles.

GENERAL MANAGER

GÖKHAN SARI