



## OUR INTEGRATED MANAGEMENT SYSTEM POLICY

At JIVA BEACH RESORT, while providing services in the hospitality sector, we aim to offer our guests the warmest hospitality with sincerity, always serving with a smile. We have adopted the slogan "What more can we do for all our guests staying at our facility?" as the principle of our "Integrated Management System Policy";

To become a leading company that achieves industry firsts in the hospitality sector by considering and transforming into opportunities all requests and suggestions that may come from our guests and employees, who we consider our focal point.

To offer our guests delicious, attractive, and diverse examples from world cuisines, ensuring food safety at every stage of our production.

To enhance the personal development of our employees, who are the guarantee of our quality and success, through the training we provide, contributing to their careers by ensuring their participation in business processes.

To be vigilant and ensure the continuity of development and sustainability of quality by keeping up with changing times and technology, while also protecting the environment.

To identify and turn into opportunities the risks associated with our processes, taking into account all applicable legal and other requirements.

To achieve our goals by following innovative ideas and the latest technological developments, making new investments by providing the necessary information, infrastructure, and resources, and continuously improving our Integrated Management System.

GENERAL MANAGER  
GÖKHAN SARI